

Sean Martin

Ref the Old Brewery Public House

To The Executive Head of Community Safety

WITHOUT PREJUDICE

I am the DPS for the Premises currently under review and would like to bring to your attention the level and effort of work that has and is ongoing.

The pub has had a difficult few years with the onset of the recession; this has greatly affected the regular local trade for us as obviously a lot of our patrons have had little or no work for some time.

This however has not stopped extensive refurbishments to improve the appearance, decor and atmosphere of the pub. We have over the last year modernised, updated and implemented procedures; replaced existing fixtures & fittings that Licensing's enforcement officers advised could do with changing, implemented procedures suggested by them (even though, due to minimal staffing we don't require said procedures) and at every turn have liaised with the department whenever we were not sure about an interpretation of an ACT be it Licensing, Health & Safety etc.

I and my staff have on a regular basis liaised with locals and neighbours and have always had an open policy of **"if there is a problem, please let us know so we can deal with it"** so far to date we only know of 2 complaints, one we unfortunately have little control over as there is a very large play park situated between us and his property so general noise is always going to be a problem, this park is very active and well lit, in fact there was a 2 week period earlier this month where the lights were left on permanently 24hrs a day, this obviously greatly added to the noise in the general area. We have however introduced a lobby door system which is currently having new custom doors made to provide a sound break between the pub's front door and the outside world. This is being done by CJK Joinery Ltd. I have also put up posters requesting customers to be aware of their noise levels when outside in the patio area or having a smoke; part of this method of control also includes closing the patio and not allowing drinks outside after a predetermined time, we've even tried putting a smoking ban in place 15mins before closing time; this however has been very difficult to enforce as it is an infringement on a person's rights! The second complainant, unfortunately we have no idea who they are, their location and unfortunately when speaking to relevant people at the Council I have been stone walled by the Data Protection act every time! So have not been able to action anything to deal with that matter.

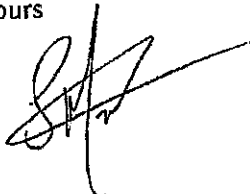
Since we have re-opened in December Me and staffs have to every half hour from 7pm do a manager's check; this involves ensuring no one is outside in the patio area, drinking outside, and check for any sound breakout. This action is then noted in the daily incident book along with any observation of third party noise elsewhere in the general area. These books are available at anytime up request. We have installed CCTV camera that permanently watches the front door & outside area so allows us to monitor the smokers and any other activity at a glance. The screen is clearly visible to

the patrons and has been an effective tool in dealing with problems; however education is a slow process and but is working.

This brings me onto our biggest, smokers. The bottom line here is trying to avoid infringing a person's rights. I have invited EHO to the site but unfortunately every suggestion I put forward was rejected and the suggestion that the EHO offered "Shut the Pub" isn't on my list of suitable solutions. I will point out that myself and the EHO didn't not see eye to eye and have since not had any really constructive talks. I am currently investigating solutions with CJK Joinery Ltd on how we can contain and reduce noise in a designated smoking area, this is ongoing and we will obviously contact EHO with our solution.

I would like to say in support of the pub, that this place is the centre of the community and would be a great loss to the area. Majority of my patron live within eyesight of the pub, and I feel that the committee should adopt the attitude of "what the majority wants". I am happy to work with all relevant authorities as born out in our application for a new license last year, I was even happy with the suggested condition that the EHO asked for. This pub is well run and has gone from strength to strength, it is not the dark back street boozier it used to be but a family welcoming, bright open plan pub now, and I would invited any of the committee and officers to come and visit to see for yourselves the big improvements we have made over the past 12 months. Majority of my patron are fully compliant with our rules the few that aren't are made aware of them and only given one chance or we suggest they choose another pub to drink in.

Yours

A handwritten signature in black ink, appearing to read 'S. Martin', with a long horizontal flourish extending to the right.

Sean Martin

DPS – The Old Brewery

Support "The Brewery Pub" or lose this vital community establishment

NAME	ADDRESS	COMMENT	SIGNATURE
Helen Brooke	149, Ellacombe Church Rd, Torquay.	Please don't close our pub.	D
Paul ZAPLE	89 ARNAGE ROAD TORQUAY	A COMMUNITY PUB LEAVE IT ALONE!!!	
EDWIN SMITH	5 SPRINGDALE GARDENS DIDSBOY MANCHESTER	WHY WOULD YOU DO THIS THIS PART OF TOWN NEEDS A GOOD COMMUNITY PUB	F
E. NAPIER	48 Ellacombe Church Rd.	BEEN DRINKING here 4 20 YEARS	
	5 Ellacombe Church Road		
M. MELLISH	28 ALEXANDER RD	DRUNK HERE SINCE 1981. DISGRACE	
JACKY JOHNSON EDDY-	17, MAWKINS AVE CHILSTON TQ4	DRANK HERE SINCE 1982, GOOD OLD LOCAL PUB	
TREARE	42 ELACOMBE ROAD TRISTAT	Local Pub	C
L. THORP	16 EMPIRE RD TORQUAY	I LIKE IT HERE ONLY COME OCCASIONALLY	
D. BRITAIN	16, EMPIRE RD TQ4	A FRIENDLY COMMUNITY PUB WITH A GREAT WELCOME	
P. STACEY	26 EGERTON ROAD TQ4	LIVED HERE FOR 85 YRS AND NO PROBLEM WITH NOISE ITS A LOCAL PUB & SILENT	
C. TUDOR	21 TQ1 1JA	BUS ENJOYED BY LOCAL RESIDENTS	G
P. EDDY	17, TQ2 6ER	FRIENDLY, <u>SAFE</u> PUB.	
J. JOHNSON-EDDY	— a —	— u —	J
D. BENTLEY	50 EGERTON RD.	A Good friendly Pub with everyone who knows each other. S	
R. MALONE	7 AETHLEIGH.	11	
N. RAYSON	21 TQ1 1JU	A COMMUNITY PUB, THAT WELCOMES ALL & SH.	
W. UGLOU	The Pier Inn 59, ROUNDHAM RD.	As a licensee I enjoy coming here as it is a well Run locals Pub.	U

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NAME	ADDRESS	COMMENT	SIGNATURE
CJ Uglow	59 Roundham RD	NICE friendly local pub where everyone is made to feel welcome.	
GEORGE JONES	4, LOWER ELLACOMBE CHURCH RD TORQUAY	I LIVE 2 DOORS AND I DONT HEAR ANY NOISE	
CHARIS BAKER	8 RONCEVAL HIGHER ERITH RD TORQUAY	FRIENDLY PUB	
SAM BAKER	49 CARLTON RD TORQUAY	I FEEL SAFE IN MY LOCAL GOOD FOR LOCAL PEOPLE	
MARK WHITTINGTON	148 RONCEVAL HIGHER ERITH RD TORQUAY	NICE FRIENDLY PUB NO TROUBLES	
NICK ANDERSON	58 ELLACOMBE RD TORQUAY.	YOU'LL NEVER MEET BETTER FRIENDS ANYWHERE	
STEVE ANDERSON	" " "	GREAT PEOPLE, GREAT FRIENDS.	
J. BRAD.	20. Rm Rm	KEEP IT OLD	
J. McKillop	KENTS BANK ILSHAM DRIVE	GOOD FOR LOCAL PEOPLE	
F. Foster	ELLACOMBE	GOOD PUB.	
K. Jones ds Above		local pub community	
M. McLeod	0-111 DODDINGTON	Good pub v. friendly	
Shirley Lister	6 Haslam Rd. Tor	Use regular family friends	
SCOTT ROSSON	49 CARLTON ROAD TORQUAY	NO TROUBLE VERY GOOD LOCAL PUB.	
Jandra Walmsley	26 Berea Rd. TQ1 1JP	Nice local been drinking here since 1985	
Lois EVANS	17 PILLAR CLOSE Brixham	Come here to see parents lovely pub	
JAMES WALMSLEY	26 BEREA ROAD. TQ1 1JP	HUB OF A FRIENDLY COMMUNITY. MORE THAN JUST A PUB.	
S.G. SMITH	9 Riverview CWT 1JA	Nice Local	

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NAME	ADDRESS	COMMENT	SIGNATURE
Adam Cheshire	20 Forest Barton Torquay	Best Pub in the Bay	
Elliott Gowans	4 Milton Drive	Great local Pub	
COLIN STACEY	26 EGERTON RD.	LOCAL PUB	
SANDY REED	11 VICTORIA ROAD	GREAT LOCAL	
TIM COX	11 VICTORIA ROAD	Best Pub in the AREA	
GEORGE RUSSELL	3 DENYS ROAD	MORE NOISE FROM THE FOOTBALL PITCH	
P-L COOPER	36 PARKFIELD RD	GREAT PUB	
SEAN NUGENT	8. ORCHARD RD	COME ALL THE WAY FROM HELE TO HAVE A NICE TIME	
JAMES HEARD	16 CHADW ROAD	good for the community	
Jay Cartwright	3 CARY PARK ROAD	Great pub good foodie	
Ian Gidman	23 Hele RD	one of the best boozers in torquay	
Ian Gidman	23 Hele RD	Been coming for years, be lost without	
Debbie Gidman	23 Hele Road	I love this pub. all the time I've been here I've seen no trouble	
P. Widdows	Wilton Hill	Great cider and people	
P. Scarborough	Braeside	Daughters love it here.	
Chawley	Braeside	I met my man in here.	
Maureen	Plainmoor	In it 2win it!	
S. S. S.	25 chapel court	Great wee pub never any better!	

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NAME	ADDRESS	COMMENT	SIGNATURE
VICIMORIN	71 PRINCES Rd. ELLACOMBE.	OUR LOCAL.	
Joe Boyle	9 QUEEN ST	OUR LOCAL	
Richard Hammond	23 EGERTON RD	I DON'T USE THE PUB BUT I LIVE LOCALLY AND I HAVE NEVER HAD A PROBLEM WITH THE PUB	
DARRENT JACKIE STEVENSON	25 EGERTON ROAD TORQUAY	ME AND MY WIFE HAVE USED THE PUB FOR MANY YEARS AND HAVE NEVER BEEN OR HEARD A PROBLEM.	
HINDIA CASSIDY	44 PRINCES Rd WEST	Member of local DART TEAM FOR 20 YEARS Read about 27 YEARS ago	
Sue Keates Tammie + Lee	1. Berea Rd TORQUAY	Having lived in this area for 30 years I've never had any complaints Also member of darts club	
PASCARE	97. Grange Rd.	This is a local pub that has been involved with lots of charity work for years. Most of the people	
KYATES	106, ELLACOMBE Church RD.	I JUST LIKE EVERYONE?	
CATHY ROSTERS	72. VICTORIA RD	This pub has superb food and reasonable prices for the quality of food. I've been here for years and it's been here.	
ANNE & DAVID DABBY	01 CHURCHWOOD COURT ELLACOMBE.	This is a local community Pub for local people who enjoy meeting here.	
Ryan Chapman	119 Windsor RD	This is a local pub with a friendly atmosphere and it's a part of the community.	
Karla Cheryl Chapman.	119 Windsor RD	Our local family friendly safe pub would be a great loss.	
Lynne McLaughlin	20 Southfolk Rd Torquay	Good family pub. Be ashamed to close it down!	
TO FASK	5, BEREA ROAD. TORQUAY TORQUAY	This is my local pub it's a lovely meeting place & friendly people.	
ROGALL	27 LEXION RD TORQUAY	This is a local pub near the local people.	

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NAME	ADDRESS	COMMENT	SIGNATURE
Joe Rushford	3 Deneys Road	Live 2 seconds away never heard any noise ever	
Lee Masters	43 LINDISFARNE WAY WILLOWS, TORQUAY	A good part of the community, always a welcoming and friendly atmosphere	
J. pierce	3 Bronshill road.	good pub little near by	
John Masters	43 LINDISFARNE WAY WILLOWS, TORQUAY	Been coming here 20 years, never no trouble	
Rob pierce	3 Bronshill mews	I work for the council have come here with my son friendly family atmosphere.	
P. WILLIAMS	FLAT 30 LUGGER LOWER WARBERNY TQ.	GOOD Local PUB. well Run.	
J. Ricketts	19, Waddington Rd. TQ1 3BA	AS AN LSA AT ELLACOMBE SCHOOL I CAN ONLY SAY THAT NOT ONLY AM I A PATRON OF THE BREWERY BUT THE WHOLE PUB COMMUNITY LOOKS AFTER THE YOUTH IN THIS AREA	
M. Georgiou	57 Kenwyn rd	Great pub for a great community. never no trouble	11
M. McNeil	179 TQ1 1 LW	Don't see the problem in this pub been coming 40 years never no trouble	
SUN RATES	179 ELLACOMBE CHURCH ROAD TQ	BEEN GOING TO Brewery 25 yrs Never any trouble	
J. MACKIE	1 BEREA RD ELLACOMBE TQ1 1SP.	i live 100 yds from this pub & been a regular for 25 years & never a problem	
N Rudge	18 QUINT Road TORQUAY TQ1 3RN	Been 10 is the life of Elcombe.	
J. Gigg	15 Princes Road west Torquay	moral of the story don't live next door to a pub	
L Gigg	15 Princes Rd west Torquay.	local pub, good atmosphere no noise, where's the trouble?	
J. Saunders	35 Stanbury Rd Torquay	Great place where i meet my friends & brother lives near by	
S. MARINO	41 YEW CLOSE BRIXHAM	GREAT ATMOSPHERE, GOOD PLACE TO GO FOR A DRINK	
P. Green	71 Princes Rd. The HOOD.	ELLACOMBE MASSIF!	

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NAME	ADDRESS	COMMENT	SIGNATURE
Michelle Wray	54b Princess Rd.	one of two family pubs that locals need not many around.	
Billy Smith	83 PRINCES RD. ELLACOMBE	FAMILY LOCAL PUBS ARE NEEDED	
Graham Weir	30 EGERTON ROAD ELLACOMBE	I LIVE ACROSS THE ROAD AND I NEVER HEAR ANY NOISE.	
Rai Chapman	30 LOWER ELLACOMBE CHURCH RD	I HAVE LIVED IN THIS ROAD FOR 25 YEARS AND ENJOYED THIS PUB	
Nadine Chapman	30 LWR ELLACOMBE CHURCH RD	THIS PUB - MUST NOT SHUT. IT GIVES SO MUCH COMMUNITY PLEASURE 2 YOU	
Davy John	92 WARREN RD. TORQUAY, TD2 5TE	HOW ARE YOU TRYING TO SEND EVERYONE TO OTHER PUBS - NO ATMOSPHERE BUT PERHAPS FRIENDS IN LOCAL COUNCILS?	
F. Bradley	21 FLORIDA RD TQ1 1JY	GREAT FAMILY PUB NO TROUBLE	
M. Stewart	1 PRINCE'S RD WEST ELLACOMBE	ITS A GOOD FAMILY PUB	
J. Smith	46 KENNYN RD ELLACOMBE	FULL OF THE "BIA SOCIETY"	
S. Raddon	29 BEREA RD ELLACOMBE	NO TROUBLE, FAMILY FRIENDLY, HEART OF COMMUNITY	
Jeff Robson	49 CARLTON RD TORQUAY	GOOD PUB NO TROUBLE ADULTS LOOK AFTER KIDS IN PARK ECT	
Rose Hassard	38 BEREA ROAD TORQUAY	I HAVE BEEN SERVING HERE FOR 30 YEARS	
Brian Butler	38 Berea Rd. TORQUAY		
Carl Napier	16 EGERTON RD.	HOW CAN U TELL KIDS TO STOP PLAYING FOOTBALL IN THE PARK AT 10.00.PM. WHEN THERE'S FOOTLIGHTS IN THE PARK THATS WHERE THE NOISE IS.	
Carl Halliday	43 PRINCES RD EAST	TELL THE COUNCIL TO COME AND SEE WHAT THIS PUB MEANS TO THIS AREA	